

# Home Health NUTS & BOLTS

March 14-17, 2023

**A Virtual, Intensive 4 Half-Day Program  
for Home Health Clinicians and Leaders**



**Home Health Nuts and Bolts** is unlike any Home Health 101 or 201 class you've ever attended. This is a virtual, intensive 4-day program presented by Corridor. The program is designed to reinforce the regulatory and compliance components of home health for all clinicians and individuals in leadership positions in home health organizations. Association Members may attend this course at the discounted rate of \$250 per person. Physical course materials and a questionnaire will be sent to registrants in advance, so please register early!



**Continuing Education:** This activity is eligible for 12.75 nurse contact hours. The Association for Home & Hospice Care of North Carolina is approved as a provider of nursing continuing professional development by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

# ABOUT THE PROGRAM

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This program, developed and taught by Corridor, covers the Home Health Conditions of Participation in detail, including the Medicare benefit from a clinical perspective including eligibility, face to face and recertification. The PDGM payment model will be covered including common successes and failures. Throughout the program, focus is placed on the regulatory requirements surrounding clinical documentation and the importance of accuracy as it relates OASIS, 5-Star Ratings, and HHVBP.

Quality Assessment Performance Improvement will be covered in detail, including how QAPI and corporate compliance work hand in hand. Compliance and all aspects of compliance and risk will be covered, including details on enforcing agencies.

Objectives of Home Health Nuts and Bolts:

- Understand the basics related to the Home Health Conditions of Participation
- Identify documentation requirements regarding:
  - Eligibility
  - Compliance
  - OASIS
  - Recertification
  - Plan of Care
- Understand the PDGM payment model
- Describe the QAPI program and how it is related to Corporate Compliance
- Identify areas of Risk and the entities that enforce compliance

Register before February 28, 2023 to ensure timely delivery of a hard copy of Home Health Quickflips. Attendees who register after February 28 will still receive the hard copy, but we cannot guarantee it will arrive before the workshop.



# ABOUT THE PRESENTER

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## Annette Lee, RN, MS, HCS-D, COS-C

Annette is a registered nurse, with a Master's in Health Care Administration, practicing since 1990, with the majority of her nursing experience in home health. For over a decade she worked with the **CMS Medicare Administrative Contractor (MAC)** where she provided review of, and education on home health and hospice documentation. Annette then began providing outreach and provider education regarding **Medicare reimbursement issues** and effective documentation strategies, assisting providers with ADRs and appeals. Today she marries together her experience in the "real world" and the inside knowledge of Medicare to ensure providers can meet the requirements of CMS, and ensure compliant, efficient operations. She presents nationally on the Conditions of Participation, (COPs), **OASIS, PDGM, HIS, LCDs, and documentation and coverage for both the home health and hospice benefits**. Annette holds both the **Certificate for OASIS Specialist-Clinical and the Home Care Coding Specialist-Diagnosis** certification.



## Day One - March 14, 2023

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**9:00 - 9:15am**      **Introductions and Introduction to Program**

**9:15-10:15am**      **The Home Health Medicare Benefit**

- Philosophy of the Home Health Benefit
- Home Health Services
- Determining What is Covered
- The Role of the Ordering Provider(s)
- Face to Face

**10:15 - 10:30am**      **Break**

**10:30 - 11:30am**      **PDGM (Patient Driven Grouping Model):**

- The Updated Prospective Payment System
- History of Home Health Payment: How Did We Get Here and Where Are We Going?
- PDGM Payment Model
- Common Successes Under PDGM
- Common Problems Under PDGM
- Connectedness with Utilization and Cost & Impact to Clinicians

**11:30 - 12:30pm**      **Outcome Assessment and Information Set (OASIS)**

- Foundation for the Integrated Assessment Tool
- Who, What, and When for the OASIS?
- Importance of Interview, Observation, and Demonstration
- Impact of OASIS

## Day Two - March 15, 2023

**9:00 - 10:30am**      **Key OASIS Items Interview**

- Payment Items
- HHVBP Items
- Five Star Items

**10:30 - 10:45am**      **Break**

**10:45 - 11:45am**      **Diagnosis Coding**

- What is Diagnosis Coding and Why is it Important?
- Why Accurate Coding is Essential
- Ensuring Your Comprehensive Assessment Gathers the Necessary Information for an Accurate Claim

**11:45 - 12:30pm**      **Regulatory Requirements and Responsibilities: The Clinician's Perspective**

- The Maze of Medicare
- Medicare Eligibility Criteria
- Conditions of Participation
- Alphabet Soup Uncovered - MACs, RACs, UPICs, SMRCs, and more!



## Day Three - March 16, 2023

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### 9:00 - 10:30am Four Critical Rights: Patient, Services, Documentation, and Reimbursement

- Eligible Patients: Quick Review
- Comprehensive Assessment
- Plan of Care
- Coordination of Care
- Documentation

### 10:30 - 10:45am Break

### 10:45 - 12:30pm Preparing for a Survey

- EVERYONE is involved - and How to Prep for Each Role
- The Conditions of Participation vs. Payment Rules
- Types of Survey, Structure of Survey, Top 10 Deficiencies

## Day Four - March 17, 2023

### 9:00 - 10:00am Emergency Preparedness & Infection Control

- Understand the Components of Emergency Preparedness Plan
- Understand the Risk Assessment
- Understand Training and Testing Requirements
- Three Components of Your Infection Control Program
- Survey Focus - PHE

### 10:00 - 10:15am Creating a Culture of Eligibility

- Review of Eligibility
- Review of Medical Record
- Supporting Detailed Documentation

### 10:15 - 10:30am Break

### 10:30 - 11:30am Proof of Excellence: Home Health Quality Reporting and QAPI

- QAPI in the Age of Public Reporting
- HH QRP: What You Need to Know
- Individualizing the POC
- Building a Culture of Compliance

### 11:30 - 12:00pm Future of HH QRP: Potentially Preventable Hospitalization (PPH) Measure and Strategies

### 12:00 - 12:30pm Questions, Review, Resources



**Association for Home and Hospice Care of North Carolina**  
**Home Health Nuts and Bolts**  
**A Virtual 4 Half-Day Intensive: March 14 - 17, 2023**

**Confirmation:** Prior to the webinar, you will receive a Zoom confirmation email which will include a join link to access the webinar, a dial-in number and an access code to listen in via telephone. You will also be sent any pertinent handouts if available.

**Registration Fee:** The registration fee covers one individual and one continuing education (CE) certificate (if applicable). Multiple site participation from individuals within your agency will require separate registration. For example: if your agency has paid for 1 participating registration but 3 people from your agency would like to attend and receive CE credit, your agency will need to pay a separate registration fee for all 3 participants. In addition, if your agency has sent in 1 registration but 3 people from your agency register through the Zoom link, your agency will be invoiced the registration fee for the additional 2 registrations. The handouts will be emailed to you to the email address you provide. Please feel free to provide an additional email address as a backup. If you would like to register more than 10 attendees from your agency, please contact [info@ahhcnc.org](mailto:info@ahhcnc.org) for discount group pricing.

**Cancellation and Substitution Policy:** Fees will be refunded, or invoices will be adjusted, only if written notice of cancellation is received by AHHC two weeks prior to the event. In the event of cancellation, AHHC will retain, or charge, 50% of the initial registration fee, per registrant, to cover administrative overhead. Once written cancellation is received, an AHHC staff member will review for approval. If your cancellation is approved, we will email back a signed and dated copy of the cancellation that your agency should retain on file in case of questions. Substitutions may be made up to the day of the event. Please contact [info@ahhcnc.org](mailto:info@ahhcnc.org) if you have any questions.

Please Make Your Selection Below:		
Association Members	\$250	
Potential Members	\$399	

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**Registration must be received in writing and will not be accepted without payment. Three easy ways to register:**

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| 1. | Online Registration - please visit <a href="http://www.ahhcnc.org/events">www.ahhcnc.org/events</a>                                   |
| 2. | Mail registration form with total registration fees (check or credit card) to: AHHC, 3101 Industrial Dr., Ste. 204, Raleigh, NC 27609 |
| 3. | Fax form with total registration fees (credit card) and signature to 919.848.2355   |

Contact Kerri Ogburn with questions: 919.848.3450 or [kerri@ahhcnc.org](mailto:kerri@ahhcnc.org).